





Outlook Email for Jira / Lite vs. Jira Cloud for Outlook

✓ supported

✗ not supported

Feature	 Outlook Email for Jira	 Outlook Email for Jira – Lite	 Jira Cloud for Outlook
Create issues			
Quick create with summary and description	✓	✓	✓
Email content is automatically filled in	✓	✓	✓
Upload attachments	✓	✓	✓
Supports all standard Jira fields & screens	✓	✓	✗
Take over text formats (like lists, colors and tables) in a rich text editor	✓	✓	✗
Supports custom fields from popular apps like Tempo, Insight, nFeed	✓	✗	✗
Features specific to Jira ServiceDesk	✓	✗	✗

Feature			
Update issues			
Add comments	✓	✓	✓
Add follow-up mails as a comment	✓	✓	✗
Edit most relevant issue information such as status, assignee, etc.	✓	✗	✗
See related issues in a sidebar			
Issues mentioned in the email (by issue key or url)	✓	✓	✓
Issues related to the email	✓	✓	✗
Issues related to the sender	✓	✓	✗
See issue information in a sidebar			
Basic information (status, priority etc.)	✓	✓	✓
Comments	✓	✓	✓
Attachments	✓	✓	✗
Linked issues	✓	✓	✗
Rendered description	✓	✓	✗
Productivity actions			
Open the issues in Jira	✓	✓	✓
Assign the issue to yourself	✓	✓	✗
Create reminder	✓	✓	✗
Send the issue via email	✓	✓	✗
Send email to the reporter	✓	✓	✗

Feature			
Admin features			
Central configuration of settings	✓	✗	✗
Define default values	✓	✗	✗
Technical requirements			
Jira			
Cloud	✓	✓	✓
Server	✓	✓	✗
Data Center	✓	✓	✗
Microsoft			
Office365 or Exchange 2016	✓	✓	✓
Outlook on iOS and Android	✓	✓	✗
Exchange 2013 or older	✓	✗	✗

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Any questions or interested in partnering with yasoon?
Please contact Dominique Liebe.

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